

Cine-tal

Title: Cinemage Hotfix 2.01 Instructions

Date: December 8, 2006

Summary:

This release is for all models of Cinemage that have already been updated to 2.0. Version 2.01 is update from 2.0 that fixes two reported bugs in 2.0.

2.01 Bugfixes from 2.0.

Ref #2909 Some custom calibrations could not be saved.

Ref #2910 Static IP gateway isn't set correctly from the front panel.

Installation Instructions:

1. Be sure you have all of the required files.
The three files included with this release are:
Updater: **update_hotfix_v201.cup**
This document: **Readme_Hotfix_v2.01.pdf**
2. Look under SETUP MENUS, UNIT INFORMATION, then the UNIT INFORMATION button to verify that the v2.0 shows under either VERSION or as the most recent (left-most) in UPDATES. There will be unpredictable results if this hotfix is applied to anything other than a 2.0 unit.
3. Insert a USB data key (almost all USB memory or data keys will work) into your computer (Mac or PC).
4. Verify that the datakey is formatted for FAT (most are) or NTFS.
5. Rename the datakey to "cinetal_usb". The datakey must have this name in order for the Cinemage system to recognize it.
6. Create a folder named "cinetal" on the root of the USB datakey.
7. Move the file named update_hotfix_v201.cup to the folder named "cinetal" on the datakey. Make sure that there are no other Cine-tal updates in that directory.
8. Remove the datakey from the PC or MAC and insert it into the front or side USB post on the Cinemage unit.
9. From the Cinemage main menu go find the UPDATE FROM USB option.
From the main menu select button SETUP then UNIT INFORMATION then MORE then MORE.

You will now see the UPDATE FROM USB button.
10. Press the UPDATE FROM USB button.

11. The Cinemage system will read from the USB and perform the update then shut down.
12. Remove the USB datakey. Power-up the Cinemage and the update will be in place.
13. Verify that your system now shows the main menu containing the Operators Menus, Setup Menus, System Menus and Machine Information Menus. Verify that HOTFIX v2.01 shows under UNIT INFORMATION.

--- CRUCIAL NOTE ---

If you aren't sure whether the monitor has completely shut down, wait at least 5 minutes before restarting. An incomplete update can result in a state that requires shipping the monitor to Cinetal for repair.

--- CRUCIAL NOTE #2 ---

We have occasional reports of updates failing; in this case when the monitor is restarted it will come up with a black screen; no video and no power-up test.

In this case rename the updater to "update.now" and place it in the root of the USB key. Then shut down your monitor, wait 30 seconds, and restart the monitor with the USB key already in place. This will reapply the update and shut down the monitor again. Since it's difficult to tell when the monitor actually shuts down in this case, wait at least 10 minutes before attempting to restart it again.

If this fails repeat the above with the file renamed to "emergency_update.now".

Remove the key before restarting, otherwise the monitor will keep reapplying the update.